

Inclusive Communication

Nottinghamshire Healthcare's mission is to promote physical and mental health, wellbeing and recovery at every opportunity, ensuring people receive person centred coordinated care. Inclusive communication is an essential part of person centred care ensuring we meet everybody's communication support needs, both at vulnerable times and throughout their lives.

**At Nottinghamshire Healthcare
we will make sure that...**

- We will ask you if you have any information or communication needs and how to support you
- We will make sure we record your needs and clearly explain how to support you
- We will share information with other staff that may be supporting you
- We will give you information and communication in a way you can understand
- We will give you the communication support you need

- There is good information that tells people how best to communicate with you
- Staff help you to be involved in making decisions about your care and support
- Staff are good at supporting you with your communication
- You have lots of chances to communicate
- Staff help you to understand and communicate about your health

For queries or guidance for support contact:
InclusiveCommunication@nottshc.nhs.uk

Taken from:

The 5 Good Communication Standards
Royal College of Speech and Language Therapy
The Accessible Information Standard