

Nottinghamshire Healthcare is a major provider of mental health, intellectual disability and community healthcare services

**Ideal Ward Round Meeting
Service User/Carer/Volunteer Representative**

Locations:

Involvement & Volunteering Centre, Duncan Macmillan House
Occasional requests in other areas (DBS and reference status might apply to be involved)

Responsible to:

The Ideal Ward Round Group and its aim of improving the ward round experience for staff, service users and carers

Purpose of task:

To be part of the steering group to develop an ideal ward round model.
To pilot a new way of working on AMH wards to improve ward round experience for staff and patients

Description of task:

To carry our specific work to move the project forward e.g. research, gathering feedback, workshops
To be part of the decision making group and work to deliver the groups agreed aims
To volunteer and commit to working groups away from the main Ideal Ward Round Group

Expectations

You

- To commit to attending Ideal Ward Round meetings—these are usually monthly but can increase at times of increased workload.
- To listen to all experiences of ward rounds and make sure all feedback is included in decisions about what an ideal ward round would look like.
- To read the information provided to the group in order to play a full role.

The Trust

- We will run regular meetings
- We will co-design the ideal ward round model with members from the group and patients, staff and carers with lived experience

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Skills/ Qualifications

Have the ability to work with others and see alternative points of view
The ability to understand the difference between your own views and how feedback and research can support or challenge that view
Have good listening skills
Can work as part of a team

Training/ Support

Registration Process

Need to have completed Volunteers Registration process:
Model B form
2 Ref
DBS Enhanced + Modal A form —if meeting on clinical site
Safeguarding & IG Training
ID Badge issued

Contact Information

Contact Information

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