

Nottinghamshire Healthcare is a major provider of
Mental health, intellectual disability and community healthcare services

Attending Trust Induction /Events (presenting)

Involvement, Experience & Volunteering

Locations:

Various

Responsible to:

Induction Team: Rampton & Duncan Macmillan House

Event Co-ordinator

Purpose of role:

To ensure that the Trust works in partnership to improve culture, services and lives by listening to and involving service users, patients, carers and members

To represent the voice of the service user/carer

To present at Staff Induction and Events

To bring 'good examples of lived experience and knowledge of Involvement to the role

Description of task

To be able to present confidently to small and large audiences (after training)

To be able to understand the concept of induction.

To be able to present in a way that promotes involvement within the Trust

To have a broad understanding of current service user/carer issues

Expectations

You

- Confidentiality
- Dressed appropriately
- Commitment to attending Induction /event and send apologies if unable to attend
- To feedback about the event
- To understand the contexts of the event and Involvement
- To be collectively responsible or preparing and delivering the presentation
- To be able represent wider views of service users and carers

The Trust

- Deliver relevant training
- Expenses covered as per Trust Payments Policy
- Ensure all volunteers have completed Safeguarding and IG training
- Carry out DBS and reference checks
- The Involvement and Experience Team will work with members to develop skills and knowledge required to play an effective role in the group

Skills/Qualifications

Have good listening skills /presenting Skills
Can work as part of a team
An understanding of Trust services and Trust structure (divisional)
An understanding of Involvement, Experience & Volunteering
Able to represent wider service user/carer/volunteer/patient views
Able to participate and contribute in delivering a professional approach representing Involvement

Training/Support

The Involvement, Experience & Volunteering Team will provide the information they need to carry out their role.
Opportunity to shadow experienced Service User/Carer/Volunteer Representatives
Possible Story shop
Possible recovery stories Training
Possible IT Training (Power point)

Registration Process

Need to have completed Volunteers Registration process:
Model B form
2 Ref
DBS Enhanced + Modal A form —if meeting on clinical site
Safeguarding & IG Training
ID Badge issued

Contact Information

Involvement, Experience & Volunteering Team